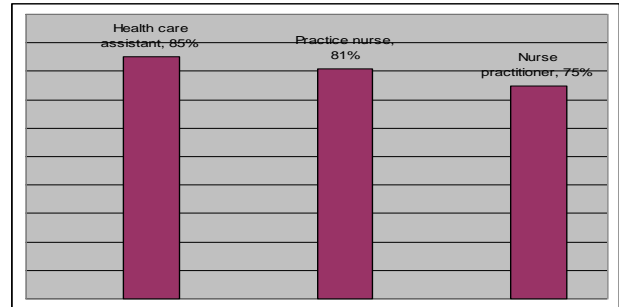


# Patient survey March 2012

Thank you to everyone who completed a questionnaire about nursing services at the practice. We had 107 replies and here are the results:

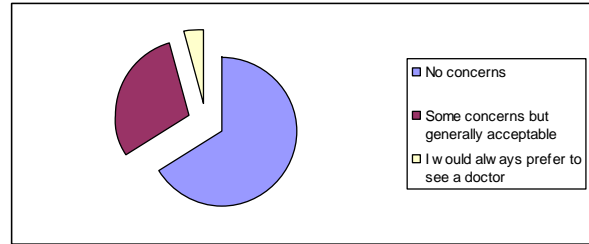
## Q1

Do you feel you understand the different roles of the members of the nursing team here at the health centre?



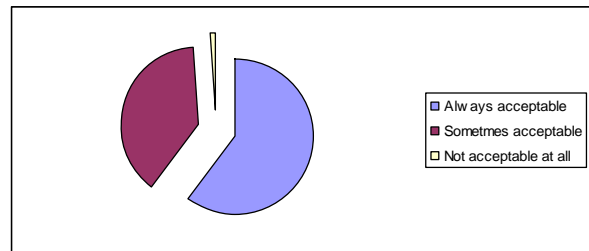
## Q2

Some of our nurses are specialists in long term conditions such as asthma, other respiratory diseases and diabetes. How would/do you feel about seeing a nurse rather than a GP in relation to one of these long term condition?



## Q3

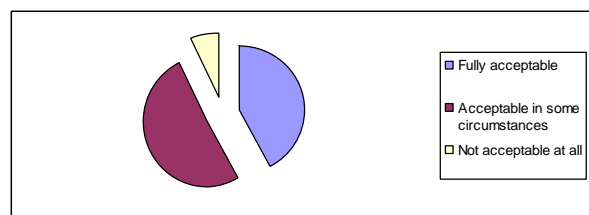
Some of our nurses are trained to deal with minor illnesses such as earache, diarrhoea & vomiting, back pain and many others. How acceptable is it to you to be offered an appointment with a nurse for a minor illness?



## Q4

Some other GP surgeries offer a **nurse** appointment to all patients asking for an urgent, same day GP appointment. The nurse would be a highly skilled and qualified nurse practitioner with recourse to a GP if needed.

How acceptable to you is this system?



As a results of this survey, we have agreed the following with our Patient Participation Group

- Convert the nursing team display into a patient information leaflet

- Continue to expand the role of the nursing team whilst being mindful of the importance to our patients of choice
- Produce a regular PPG newsletter which could be distributed to key locations throughout the practice area. This would increase awareness of the PPG and help to engage hard to reach patients